



IMPROVING
YOUR BUSINESS
PERFORMANCE

About Impact Spa & Leisure

Providing expert help to spas & healthclubs

Hi, I'm Peter. I founded Impact SLF in 2007 to support health clubs and spas across the UK with my wealth of experience and expertise.

With over 15 years experience managing and directing health club operations as Operations Director at LA Fitness and Director of Leisure, Spa and Golf at the 16-strong Paramount Hotels. I know the challenges facing hotel operators managing gyms and can bring a range of effective business solutions to help drive new members and retain existing members.

Our services start with simple consultancy, training and advice and can range up to us taking on your whole leisure club operation. It's entirely up to you how you engage with us and how we can help you to drive forward your business.

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 [@peterreharne40](https://twitter.com/peterreharne40)

 [impactSpaHealthClubs](https://www.facebook.com/impactSpaHealthClubs)



Our Strengths

- **Performance review** and brainstorming session
- Target setting and **measurement**
- Implementation of **tried and tested sales** and customer service programmes.
- **Design, print and marketing** consultancy service.
- Team **training**.
- **Health and safety** overview.



The session was effective and inspiring, it was great learning new sales information. The interesting points were flagged and explained clearly.

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Our Benefits

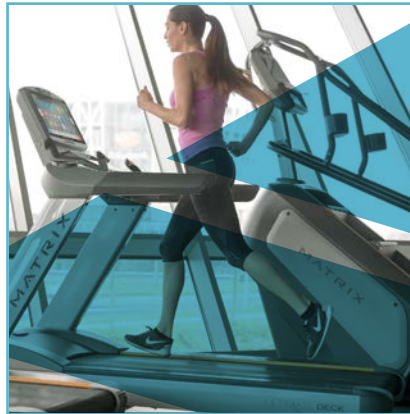
- Provide a **point of focus** each month
- To provide **support** and a sounding board for managers and team members
- To **improve sales** efficiencies and maximise on what works
- To **introduce new products** and services which improve business
- To provide **weekly and monthly** mentoring and coaching support
- To ensure the systems and programs we introduce are **maintained** and are **improved** on
- To provide offsite **FREE** training support when team members need it
- To **maximize** the use of Information and **technology** within the club
- Free access to **Club Zone** training documents and reports
- Free access to www.impactspaandhealthclubs.co.uk

Other Benefits of working with Impact SLF



Ten minute training

Our ten minute training blasts can be delivered out of hours meaning your team is constantly learning without disrupting your work schedules.



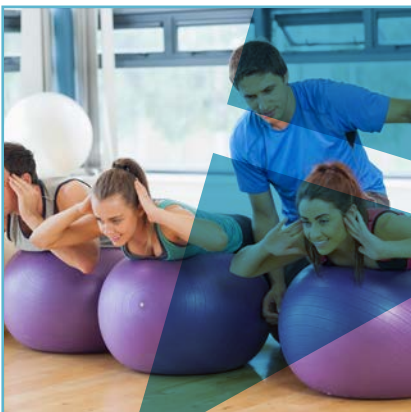
Discounted equipment

Take advantage of a 60% discount with Matrix fitness for new equipment.



Fully outsourced operation

Focus on your most profitable business and outsource your whole operation. Talk to us about our six-point professional management solution.



Health & Safety

From a health & safety officer to 22 safety courses, your business will be in safe hands with Impact SLF.



Systems support

From membership management systems, to effective direct debit collection plus text, email and social media platforms, we've got all the knowledge on the best technology to use.



Pay for fitness

Get access to sell memberships and gift experiences on Pay-for-fitness websites and link to your own website to sell memberships online.

Impact also own a business called pay for fitness.

A team with Impact

Working alongside me is a great team of specialists who have a wealth of experience, from running gyms to marketing.



Ian Stoney
Consultant

Ian works as a consultant and also looks after all of our health and safety. He has experience working as a general manager at a range of health clubs as well as working as a regional manager.



Corrina Ryan
Social Media

Corrina runs all of our social media including Twitter and Facebook and also our search engine optimisation (SEO).



Harry Wright
Blogger

Journalism student Harry runs our blog and could help your business with your media requirements where needed.



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